

CSHCS INFO #15-2013 - New Resources Available Through HealthCare.gov
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Please do not respond to this email.

Colleagues,

Please find listed below information regarding the New Resources Available through HealthCare.gov.

If you have any questions please contact Karla McCandless.

HealthyPeople.gov News You Can Use

New Resources Available Through HealthCare.gov

Health insurance is changing in important ways in 2014. And to help get ready for those changes a new consumer-focused [HealthCare.gov](#) website and the 24-hours-a-day consumer call center are now available. Consumers can find key information about one of the most important upcoming features: the opening of the new [Health Insurance Marketplace](#). The new tools will help Americans understand their choices and select the coverage that best suits their needs when open enrollment in the new Health Insurance Marketplace begins October 1st.

HealthCare.gov is the destination for the Health Insurance Marketplace. Americans may now access new educational information and learn what they can do to begin to get ready for open enrollment this fall. The website will add functionality over the summer so that, by October, consumers will be able to create accounts, complete an online application, and shop for qualified health plans. For Spanish speaking consumers, [CuidadoDeSalud.gov](#) will also be updated to match HealthCare.gov's new consumer focus.

Between now and the start of open enrollment, the Marketplace call center will provide educational information and, beginning Oct. 1, 2013, will assist consumers with application completion and plan selection. In addition to English and Spanish, the call center provides assistance in more than 150 languages through an interpretation and translation service. Customer service representatives are available for assistance via a toll-free number at 1-800-318-2596 and hearing impaired callers using TTY/TDD technology can dial 1-855-889-4325 for assistance.

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Healthy People is a Federal Government Web site
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Human Services](#)

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